Rural Portions of Carter, FOR Elliott and Lawrence Counties
P.S.C. Ky. No. 10499
lst Revised Sheet No. 2
Cancelling P.S.C. Ky. No. 10499
Original Sheet No. 2

RULES AND REGULATIONS

Rattlesnake Ridge Water District

- D. Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District, and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.
- E. 1. Bills for water service are due and payable at the office of the District or to any designated agent, on the date of issue. The past due date shall be the tenth day after the date of issue. Bills will be dated and mailed on the first day of each month.
  - All bills not paid on or before the past due date shall be deemed 2. delinguent. When a bill has been delinguent for a period of twenty days, the District shall serve a customer a written final notice of said delinguency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice (thirty days from the past due date), the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontinue service, a written certificate signed by a Physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the District's receipt of said certification, whichever occurs first. .
- F. Where the water supply to the customer has been discontinued for nonpayment of delinquent bills, a charge of \$25.00 will be made for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, in any, owed by the customer to the District have been paid. Water service larger than 5/8" x 3/4" will require \$25.00 reconnection charge. OF KENTUCKY

EFFECTIVE

	JUN 2 0 1992						
DATE OF ISSUE	DATE EFFECTIVE						
Month Day Yea							
ISSUED BY Site Hillert	Chairman Rt. 5. Box 676 01109 Hill, KY						
Name of Officer	Title PUBLIC SERVICE COLMMISSION MANAGER						

	Rural portions of Carter, Elliott FOR and Lawrence Counties				
	P.S.C. Ky. No. 10499				
	Original Sheet No				
snake Ridge Water District	Cancelling P.S.C. Ky. No. 9071				
	Original Sheet No. 2				

RULES AND REGULATIONS

Rattle

- D. Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District, and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.
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  - 2. All bills not paid on or before the past due date shall be deemed delinquent. When a bill has been delinquent for a period of twenty days, the District shall serve a customer a written final notice of said delinquency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice (thirty days from the past due date , the water supply to the customer may be discontinued without further ntoice; provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontinue service, a written certificate signed by a Physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the District's receipt of said certification, whichever occurs first.

## JAN 20 1989

F. Where the water supply to the customer has been discontinued for nonpayment of delinquent bills, a charge of \$25.00 will be made for reconscion, nection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owe by the restorer telthe District have been paid. Water service larger than 5,500 x 3,433 with the require \$25.00 reconnection charge.

G. The District reserves the right to require that a nominal amount be placed on deposit with the District for the purpose of establishing or maintaining

DATE OF ISS	SUE			DATE E	FFECTIVE	January	20,	1989	
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	Rural portions of Carter, Elliott FOR and Lawrence Counties				
	P.S.C. Ky. No. 10499				
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## RULES AND REGULATIONS

any customer's credit, such amount not to exceed two-twelfths (2/12) of the estimated annual bill of such customer. Upon the payment of such deposit, the District shall issue to such customer a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit. The District will pay to such customer interest on such deposit at the rate of six percent (6%) per annum, until such deposit is reimbursed to the customer.

- H. All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserved the right to determine the size and type of meter used.
- I. It shall be the policy of the District to test each water meter at least once every 12 months. In addition, upon written request of any customer, the meter serving such customer shall be tested by the District Commission test will be made without charge to the customer If the meter has not been tested within 12 months preceding the requested test; otherwise, a charge of \$25.00 will be made and then only if the test indicates mater accuracy within the limits of 2%.

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If a meter is inaccurate in excess of 2%, whether upon periodic testing, or upon requested testing, additional tests sha**PUBSU** made at once to determine the average error of the meter, and the adjustment shall be made in the customer's water bills as follows: PUBLIC SERVE 2014MISSION MANAGER

1. If the result of such tests shows an average error greater than 2% fast, the customer's bill for the period during which the meter error is known to have existed shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, the customer's bill shall be recomputed on one-half  $(\frac{1}{2})$  of the elapsed time since the last previous test, but in no event to exceed 12 months; provided, however, that if time for the periodic test has overrun to the extent the  $\frac{1}{2}$  of the time elapsed since the last previous test exceed 12 months, the refund shall be for the 12 months specified above, plus those months exceeding the periodic test period; provided, further, that such refund may be limited to the 12 month period if failure to make the periodic test was due to causes beyond the control of the District.

DATE OF ISSUE				DATE	EFFECTIVE	January	20,	1989	•	
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